



## Program Advisor Support for ITRC's Vapor Intrusion Mitigation Training Team

March 11, 2019

### *Overview*

The Interstate Technology & Regulatory Council (ITRC) is a State-led, public-private coalition working to reduce barriers to the use of technically sound innovative solutions to environmental challenges through an active network of environmental professionals. ITRC produces documents, fact sheets, case studies and internet and classroom training that deepens technical knowledge and expedites quality regulatory decision-making while protecting human health and the environment. With public and private sector members from all 50 states and the District of Columbia, ITRC truly provides a national perspective. More information on ITRC is available at [www.itrcweb.org](http://www.itrcweb.org).

ITRC achieves its mission through projects completed by ITRC teams. ITRC teams are composed of state, federal and tribal, environmental agency representatives, industry experts, public stakeholders, and academia. ITRC teams typically have between 50-300 members. Projects are usually completed in two years and include activities such as conducting surveys of state agencies, facilitating the team writing of fact sheets and technical regulatory guidance documents developing case studies, creating videos, and providing training to environmental professionals on technical topics.

Teams are led by Team Leaders, who are state agency representatives. Teams are supported by technical/management contractors referred to as Program Advisors (PAs). Work is completed at four in-person meetings per year, as well as through monthly conference calls and web-based meetings that are scheduled at regular intervals. This project has an active phase lasting fifteen (15) months.

This Request for Proposals (RFP) is for a fifteen-month fixed price contract to support ITRC's Vapor Intrusion Mitigation Training Team. A brief description and summary of the Team and its project can be found at <https://itrcweb.org/Documents/planning/2019/Training-for-Vapor-Mitigation-2019.pdf>. The proposal is provided for example only; project content, scope, and schedule may change as the Team formalizes its work plan each year.

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ITRC Board of Advisors  
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Control Agency

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## ***About ITRC, ERIS, and ECOS***

ITRC is a program of the Environmental Research Institute of the States (ERIS). ERIS is a 501(c)(3) organization incorporated in the District of Columbia and managed by the Environmental Council of the States (ECOS). ECOS is the national, nonprofit, nonpartisan association representing the state and territorial environmental commissioners. Its mission is to serve as a champion for states; to provide a clearinghouse of information for state environmental commissioners; to promote coordination in environmental management; and to articulate to Congress, federal agencies, and the public positions on environmental issues. ERIS issues and administers contracts on behalf of ITRC.

## ***Background***

ITRC's Petroleum Vapor Intrusion Team will start in May 2019. The time required for contract support for the 15-month period is approximately 260 hours. The contract will be a firm fixed price contract for fifteen months.

## ***Definitions***

"Proposer" refers to the responder to the RFP and describes the person or organization seeking the contract. "Proposer" also refers to the person or organization providing the good or service in the proposal.

The words "must" and "shall" are used to designate a mandatory condition. Failure to address a mandatory condition may result in disqualification of the proposal.

The words "will," "should," or "would" are used to describe an advisory or permissible action.

## ***Administrative Information***

- This RFP is for a fixed price contract from May 1, 2019 to July 31, 2020, dependent on the availability of funding and ITRC team work plan and goals. The maximum performance period is May 1, 2019 to July 31, 2020.
- There will be no pre-submittal conferences. Questions may be submitted to [preyes@ecos.org](mailto:preyes@ecos.org) and responses will be posted on the ITRCweb.org
- Proposers must not be subcontractors to a prime contractor.
- One electronic copy of the proposal must be received by **5:00 PM Eastern time, Thursday, April 4, 2019**. Late proposals will not be accepted or evaluated. Proposals must be emailed to [preyes@ecos.org](mailto:preyes@ecos.org). Receipt of the proposal will be acknowledged by return email no later than three business days after the proposal is received. It is the responsibility of the proposer to follow up if the proposer does not receive confirmation by ITRC that the proposal was received. Problems with email submittal can be addressed at any time to Patricia Catherwood Reyes, ITRC Director, at office # (202) 266-4933 or cell # (202) 590-4621.
- Select Proposers **may** be contacted to schedule an approximately one-hour phone interview between Key Persons and ITRC leadership at a mutually convenient time. Interviews and final selection will be complete by April 19, 2019.
- All requests, questions, or other communications about this RFP must be made in writing and submitted by email to Patricia Catherwood Reyes, ITRC Director, [preyes@ecos.org](mailto:preyes@ecos.org). A

response will be provided no later than three business days after receipt of inquiry and posted on the ITRC website. Communications made to other ITRC, ERIS or ECOS personnel or associates will not be allowed or recognized and may disqualify the proposal. Inquiries and questions will be received and answered up to the proposal deadline.

- As part of the evaluation process, proposals and other information on Proposers may be shared with ECOS staff, ITRC Board of Advisors members, and ITRC Team Leaders.
- Proposer acknowledges that submission of a proposal in response to this RFP does not create a contract between the Proposer and ITRC, ERIS, or ECOS.
- Disadvantaged, veteran-owned, women-owned, and minority-owned Proposers are encouraged to apply.
- Any false or misleading statements found in the proposal will be grounds for disqualification or contract nullification, if awarded.

### ***Proposal Requirements***

Proposals that do not meet the following requirements (including page lengths) will not be evaluated. Addenda in or to the proposal other than the requirements listed here will not be considered during the evaluation.

#### Cover Letter/Key Persons/Proposer Information

Proposers shall submit a **one-page** cover letter on Proposer letterhead indicating the Proposer's acceptance of the terms of the RFP and commitment to the contract, if awarded. The names and contact information of up to two Key Persons who shall provide the services for the extent of the contract must be listed. Providing a second Key Person is optional.

A Key Person that is supporting more than two active ITRC Teams must provide a description outlining how the key person would facilitate overlapping ITRC team meetings (i.e., the second Key Person will provide support for a specific ITRC team that may meet simultaneously at ITRC Meetings).

#### Proposer Information

1. Full legal name of the company and corporate address
2. Is your firm subject to any litigation, judgment, debarment, or suspension that would prohibit it from fulfilling the terms of the contract?
3. Are you a disadvantaged, women-owned, or minority-owned firm?
4. Current number of people employed
5. The names, addresses, and telephone numbers of two references who are familiar with the work of the key person(s) and your business.

#### Narrative

Proposers shall submit no more than a **three-page** narrative outlining the technical and management capabilities of the Key Persons and how these capabilities will allow the Vapor Intrusion Mitigation Team to complete its projects on schedule and with excellence. The narrative must connect the knowledge, skills, and abilities of Key Persons to the specific requirements listed in the Technical and Management Requirements section. The Proposer must show understanding of ITRC's products and project life cycle, including project stages and general schedules.

### Resume(s)

Proposers shall submit no more than **two-page** resumes of the Key Persons who shall provide the services for the extent of the contract (e.g., two pages total for one Key Person or four pages total for two Key Persons).

### Pricing Information

- A **one-page** price statement that includes fixed-price annual amounts for approximately 200 hours for the period starting on May 1, 2019 and ending July 31, 2020.
- The fixed price proposed for the work shall include all labor, materials, overhead, and travel costs for the Proposer's Key Persons indicated for the work.
- Any publication costs of the final Vapor Intrusion Mitigation Team documents will be provided by ITRC and are not included in this RFP.
- Other direct costs that are incurred on behalf of ITRC and directly related to ITRC Team projects will be reimbursed by ITRC at cost with prior approval from ITRC **and should not be included in the fixed price amount given in the price statement.**
- For the contract period May 1, 2019 to July 31, 2020, the Key Persons from the Proposer awarded the contract shall attend four ITRC meetings that are, on average, two to three days long. The four meetings are as follows:
  - ✓ In Person Meeting #1 – Late June – early July 2019 (avoiding the week of July 1<sup>st</sup>, Location TBD)
  - ✓ In Person Meeting #2 – October 2019, Location TBD
  - ✓ In Person Meeting #3 – January 2020, Location TBD
  - ✓ In Person Dry Run – May 2020, Location TBD

Additionally, participation in monthly or semimonthly (or as needed) conference calls or web meetings is expected. Additional time requirements are detailed in the Background and Technical and Management Requirements sections.

### ***Technical and Management Requirements***

The objective of this procurement is to provide technical and management support as well as training development services during the project life cycle of ITRC's Vapor Mitigation Team. The Proposer will have a strong skill set in team facilitation, coordination, and administration. The Proposer is not expected to have technical expertise in Vapor Mitigation. A brief description of the Team and summary of the products it plans to complete during its life cycle are given in the technical proposal. The Proposer is expected to assist the Team and Team Leader(s) with meeting deadlines for successful project completion, including facilitating meetings/calls to achieve desired outcomes and writing and editing technical presentations and training curricula. The Proposer will be responsive to Team Leader(s) and ITRC's requests and assignments. The Proposer and Key Persons shall meet the following specific requirements:

#### Requirements:

- Proposer must provide support for the Vapor Mitigation Team, including, but not limited to, maintaining current contact information of team members, facilitating communications,

planning and scheduling team meetings, preparing call/meeting agendas, and scheduling conference calls and web meetings.

- Proposer must possess strong facilitation skills and the ability to manage teams of technical experts as they develop written technical products.
- Proposer must have familiarity with environmental regulatory issues.
- Proposer must show project management experience, including budgeting, planning, tracking, and updating project status and expenses. If awarded the contract, Proposer must use ITRC project management and budgeting tools for team project management, including submittal of monthly work plans using ITRC's template.
- Proposer must show the ability to plan, convene, and facilitate meetings (meeting facilities will be procured through ITRC, but the Proposer is expected to plan, attend, and facilitate the Team's meetings).
- Proposer must provide its own work facilities and materials. ITRC will not provide workspace or supplies for Proposers.
- Proposer must be proficient (or able to become proficient) in computer software used by ITRC such as Microsoft Office, Adobe Acrobat, survey tools (e.g., SurveyMonkey), web-conferencing applications (e.g., Adobe Connect, FreeConferenceCall). ITRC will provide access to software that is not commonly used (licenses for Microsoft Office will not be provided).
- Proposer must have the ability to assist in maintaining the Team's private webpage on the ITRC web site. This includes the organization of files in the team's "file cabinet" and the team's "web page" (no web design or writing of code is required).

### ***Training Development Requirements***

Proposer provides support for the development of a one to two-day ITRC Vapor Mitigation classroom-based training course. Contractor is expected to conduct activities in a professional, objective manner and to strive for consensus in coordinating ITRC work schedules and in delivering ITRC work products. Note: This scope does not provide support for deployment/delivery of the ITRC Vapor Mitigation classroom training course.

#### *Requirements:*

- Proposer must demonstrate the ability to coach, advise, coordinate, and provide tools/resources for Vapor Mitigation Classroom Training (CT) Team on planning, preparing, and developing a one- to two-day classroom training curriculum.
- Advise Training Program Coordinator and ITRC Director on progress of Vapor Mitigation classroom training development
- Assist Training Leaders with identifying trainers
- Provide target user assessment data to drive objective setting, curriculum design, content development, and support delivery planning
- Coach and support trainers with focus on adult learning principles to drive curriculum development and delivery preparation
- Recommend course objectives and curriculum outline in coordination with Training Team. Conduct train-the-trainer exercises based on adult learning principles to support curriculum design and content development
- Coach and support Training Team with curriculum design and delivery strategies
- Assess state readiness for hosting training class

- Recommend design for interactive exercises to support learner retention and on-the-job application
- Develop five (5) short video clips for use in team presentations.

### ***Evaluation Criteria***

Proposers (and their key person(s) proposed) will be evaluated on how likely they are to complete the Required Tasks and Competencies on schedule and with excellence, as well as on the “best value” of their fixed price proposal cost. Select proposers may be contacted to schedule a short phone interview between key person(s) and ITRC leadership at a mutually convenient time. Proposers that identify new and efficient processes to enhance ITRC team management will be considered as well. Competitiveness of price will be considered, but low cost is not essential to be awarded the contract.

### ***Waiver and Acknowledgements***

By submitting a proposal in response to this RFP, Proposers waive any and all claims against ECOS, ERIS and ITRC, including its officers, directors, employees, subcontractors, and agents, and assume full responsibility for all damages, claims, losses, costs, and expenses which the Proposer may incur arising from or relating to its proposal, including any errors or omissions in the proposal.

ERIS/ITRC reserves the right to award the contract at its sole discretion and based on any factors it chooses to consider. ECOS, ERIS, and ITRC may distribute proposals, via e-mail or otherwise, to a committee of state employees and others who will act as reviewers. Proposals will not be shared outside of ECOS, ERIS, the ITRC Board of Advisors, and the committee of reviewers, except as required by a judicial order or other legal obligation. Some of these reviewers may be bound by their state’s requirements to disclose information sent through their state’s e-mail system.

By submitting a proposal in response to this RFP, Proposers agree to keep confidential and not use or disclose any information acquired during the bidding process concerning ECOS, ERIS, or ITRC, its business, finances, or operations. The provisions of this section shall not prevent Proposers from disclosing information to the extent required by a judicial order or other legal obligation, provided that, in such event, the Proposer shall promptly notify ERIS in writing and shall cooperate with ERIS to contest or minimize the scope of the disclosure (including application for a protective order).